



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

ATTY.'S DOCKET: KUNKEL1

In re Application of:	)	Washington, D.C.
Helmut KUNKEL	)	
	)	
Appln. No.: 10/507,102	)	September 27, 2005
	)	
IA Filed: March 12, 2003	)	Confirmation No. 2041
	)	
For: METHOD FOR OPERATING A	)	
CALL-CENTRE	)	Attn: DRAFTING BRANCH

SUBMISSION OF FORMAL DRAWINGS

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Alexandria, VA 22314

Sir:

In the matter of the above-identified application,  
attached please find (3) sheets of new formal drawings  
containing Figures 1-3 on good quality size A4 paper with  
English captions.

Approval and entry of these new formal drawings in  
place of the original Figs. 1-3 are respectfully requested.

Respectfully submitted,

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